Answers to Frequently Asked Questions

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This Resource Guide is sponsored by:

**Chester County Commissioners**

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The following Information and Referral agencies can assist individuals and families in finding where to get help for social services they need, such as food, health, basic needs, mental health and drug & alcohol treatment:

**Human Services, Inc.**  
330 West Market Street  
West Chester, PA, 19382  
610-429-3033  
* Serves the greater West Chester Area. Spanish speaking staff available.

**La Communidad Hispana (The Spanish Community)**  
731 West Cypress Street  
Kennett Square, PA, 19348  
610-444-4545  
* Services Kennett Square and the surrounding area. Spanish speaking staff available.

**Maternal and Child Health Consortium**  
1001 East Lincoln Highway  
Coatesville, PA 19320  
484-378-4030  
* Services Coatesville and the surrounding area. Spanish speaking staff available.

**Oxford Neighborhood Services Center (ONS)**  
35 North Third Street  
Oxford, PA, 19636  
610-869-8557  
* Services Oxford and the surrounding area. Spanish speaking staff available.

**Phoenixville Area Community Services (PACS)**  
257 Church Street  
Phoenixville, PA, 19460  
610-933-1105  
* Services Phoenixville and the surrounding area. Spanish speaking staff available.

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**Online Resources for Information**

If you have access to a computer with an internet connection, you can also find resources online by using the web-based Information and Referral database, Refer Web, at [www.referweb.net/chesco](http://www.referweb.net/chesco). If you have any questions about Refer Web, please contact Kathy Brauner, Chester County Department of Human Services Planner, at 610-344-6640 or by e-mail at [kbrauner@chesco.org](mailto:kbrauner@chesco.org).

- [www.helpinpa.state.pa.us](http://www.helpinpa.state.pa.us) - the PA Help and Human Services Portal
- [www.heretohelp.pa.gov](http://www.heretohelp.pa.gov) - a webpage with links to PA resources
- [www.facebook.com/HelpinPA](http://www.facebook.com/HelpinPA) - information and updates about PA resources
CHESTER COUNTY
HOMELESS HELPLINE

CALL 1-800-935-3181 or
VISIT www.connectpoints.org

ConnectPoints

HOW WE CAN HELP
- A 24-Hour Help Line
- Conduct in-depth assessment via phone or in person to discuss the challenges facing individuals and families
- Provide resource recommendations for those facing homelessness or housing insecurity
- Connect individuals to resources to support finding safe and stable housing
- Work with Community agencies to identify services for appropriate housing needs

A partnership of Decade to Doorways and Family Service of Chester County, funded by the Chester County Department of Community Development For more information on Chester County’s 10-year plan to end homelessness please visit decadetodoorways.com
Homeless Shelters Serving Chester County

**COUNTY WIDE**

Domestic Violence Center (Shelter for Women and Families serving all of Chester County): 888-711-6270

**COATESVILLE**

City Gate (Shelter for Men Only): 610-383-6915

CYWA (Shelter for Women and Families): 610-384-9591

W.C. Atkinson Shelter and Atkinson Project (Shelter for Men Only): 610-380-6195 (after 5:00 PM)

**PHOENIXVILLE**

St. Mary's Shelter (Shelter for Women and Families): 610-933-3097

Good Samaritan Shelter (Shelter for Men Only): 610-933-9305

**POTTSTOWN**

Ministries at Main Street (Nov. through April): Homeless individuals go through intake at St. John Evangelical Lutheran Church Parish House, 75 East Main Street, between 9 p.m. and 10 p.m. They then are transported to the participating church of the month for overnight shelter. Further Information is available at 610-970-2444, [www.ministriesatmainstreet.org](http://www.ministriesatmainstreet.org), or [info@ministriesatmainstreet.org](mailto:info@ministriesatmainstreet.org).

**WEST CHESTER**

Friends Association (Shelter for Families with Children): 610-431-3598

Safe Harbor (Shelter for Men and Women): 610-692-6550

**Online Resource for Shelter Information**

If you have access to a computer with an internet connection, you can check bed availability and get additional information about these shelters (except City Gate and His Mission) by using the Chester County Interlink (CCIL) at: [http://shelter.ccil.org](http://shelter.ccil.org). If you have any questions regarding CCIL, please contact the Department of Community Development at 610-344-6900.
AFFORDABLE RENTAL HOUSING

Community, Youth and Women’s Alliance (in Coatesville area): 610-384-9591
Shared Housing (matches homeowners willing to share their homes with home seekers): 610-647-5256
Housing Authority of the County of Chester (Section 8 rentals and public housing): 610-436-9200
Housing Development Corporation (apartments in West Chester, Parkesburg and Coatesville): 717-291-1911
PA Housing Search (database of low-cost housing): 877-428-8844 or www.pahousingsearch.com
Phoenixville Homes (for seniors and people with disabilities): 610-948-1797

HOUSING COUNSELING

Alliance for Better Housing (in southern Chester County): 610-925-1880
Bridge of Hope Lancaster and Chester Counties (Homeless case management for single mothers): 610-380-1360, ext. 104
Freedom Valley Disability Enablement Center (for people with disabilities): 610-353-6640
Housing Partnership of Chester County: 610-518-1522
PA Home of the Sparrow (homeless case management for single women over 18 and mothers with children): 610-647-4940
Handi-Crafters' Housing Case Management for Persons with Disabilities: 610-384-6990, ext. 213

RENTAL AND/OR RAPID RE-HOUSING ASSISTANCE

Human Services, Inc. – Rental Assistance Program (serving all of Chester County): 610-429-3033, ext. 189
Community, Youth, and Women’s Alliance (serving all of Chester County): 610-384-9591*
Friends Association (rental assistance and case management for homeless families with children): 610-431-3598
Interfaith Housing Assistance Corporation (serving Single Parents): 610-696-5675
Kennett Area Community Service (serving Kennett Square area): 610-925-3556*
Oxford Area Neighborhood Services (serving Oxford area): 610-932-8557
Phoenixville Area Community Services (serving Phoenixville area): 610-933-1105
Open Hearth, Inc. (serving Pottstown, Spring City, Phoenixville areas): 610-792-9282
Salvation Army, West Chester (serving West Chester area): 610-696-8746
Salvation Army Service Extension (serving any uncovered areas in Chester County): 610-383-0868
ACT in Faith of Greater West Chester (serving West Chester area): 484-324-8492 or contact@actinfaithgwc.org
St. Vincent de Paul Society (Downingtown, Eagle, Elverson, Guthriesville, Honey Brook, Lionville): 610-471-9090

* Rapid Re-Housing Provider for homeless families and/or individuals.
Housing Assistance Programs

FORECLOSURE/EVICTION ASSISTANCE

CLARIFI (formerly Consumer Credit Counseling Service of Delaware Valley): 215-563-5665 or 800-989-2227

Housing Partnership of Chester County: 610-518-1522

Legal Aid of Southeastern PA (9:00 am – 1:00 pm, M-F): 877-429-5994

PA Housing Finance Agency: 800-822-1174 or www.phfa.org

www.makinghomeaffordable.gov (information about mortgage assistance programs)

HOMEBUYING ASSISTANCE

Alliance for Better Housing (in southern Chester County): 610-925-1880*

Habitat for Humanity: 610-384-7993

Housing Partnership of Chester County: 610-518-1522

Open Hearth (all of Chester County): 610-792-9282

Phoenixville Homes (in Phoenixville area): 610-948-1797

HOME REPAIR PROGRAMS

Good Works (Serving Coatesville, Phoenixville, and West Chester): 610-383-6311

Housing Partnership of Chester County (Serves all of Chester County): 610-518-1522

Good Neighbors Home Repair (Serves Southern Chester County area): 610-444-1860

Handi-Crafters’ Independent Living Solutions (for people with disabilities): 610-384-6990

West Chester United Methodist Church (Serving West Chester area): 610-692-5190

Habitat for Humanity of Chester County, Inc. (Serves all of Chester County): 610-384-7993

Neighbors in Action (Minor home repairs serving Southern Chester County): 610-444-4819

Granny Handymen (Serves seniors over 60 and people with disabilities in Southeastern PA): 484-693-0769 (leave a message)

WEATHERIZATION SERVICES – COUNTY WIDE

Community Action Agency of Delaware County, Inc. (Provides weatherization services for all of Chester County): 610-891-5101 or www.caadc.org

PA Energy Conservation and Weatherization Program: 610-521-8770 (ask for Tom Hickman) or theckman@caadc.org

* indicates that these are HUD-certified Housing Counseling agencies
**Financial Assistance, Legal, and Credit Counseling Resources**

**Chester County Assistance Office (Welfare Office)**
610-466-1000 or 888-814-4698

**Utility Bill Assistance**
Kennett Area Community Service (Serving the Kennett Square Area): 610-925-3556
Oxford Area Neighborhood Services Center (Serving Oxford area): 610-932-8557
Phoenixville Area Community Services (Serving Phoenixville Area): 610-933-1105
Open Hearth, Inc. (Serving Spring City and Pottstown Areas): 610-792-9282

PECO Universal Service Programs (Serving low-income customers who demonstrate difficulty in paying their monthly electric bill):
800-774-7040

Salvation Army of Greater West Chester (Serves West Chester Area): 610-696-8746
Salvation Army Service Extension (Serves any uncovered areas of Chester County): 610-383-0868
Low-Income Home Energy Assistance Program (LIHEAP): 866-857-7095 or 610-466-1042
Public Utility Commission (PUC): 800-692-7380
TE CARE (Tredyffrin/Easttown area): 610-644-0594 or help@tecare.org

ACT in Faith of Greater West Chester (Serving West Chester area): 484-324-8492 or contact@actinfaithgwc.org

St. Vincent de Paul Society (Serves Downingtown, Eagle, Elverson, Guthriesville, Honeybrook and Lionville): 610-470-9090

**Credit Counseling Services**
American Credit Counseling Institute: 888-212-6741
CLARIFI (formerly Consumer Credit Counseling Service of Delaware Valley): 215-563-5665 or 800-989-2227
Open Hearth, Inc. (also offers a savings program): 610-792-9282
Housing Partnership of Chester County: 610-518-1522
The Pledging Tree Foundation: 774-275-0787

**Legal Services**
Chester County Bar Association: 610-692-1889
Don’t Borrow Trouble Program (free loan advice): 877-429-5994
Legal Aid of Southeastern PA: 610-436-4510 (Chester County): 877-429-5994 (Regional)
Access to Justice: 877-429-5994
Lawyer Referral Service: 610-429-1500
Drug & Alcohol and Mental Health Treatment Resources

Drug and Alcohol Treatment Providers:

**COUNTYWIDE**
CHANGES (Adolescent treatment program operated by the Chester County Intermediate Unit): 610-518-697
Drug and Alcohol Information and Referral Line (24 hours/7 days): 866-286-3767

**COATESVILLE**
Advanced Treatment Systems (Methadone Treatment): 610-466-9250
Coatesville VA Medical Center (veterans only): 610-384-7711, ext. 6205
Gaudenzia Coatesville: 610-383-9600
Samara House (CYWA): 610-384-9591

**EXTON**
Center for Addictive Diseases: 484-565-1130

**KENNEDD SQUARE**
Holcomb Behavioral Health Systems: 610-388-9225

**MALVERN**
Malvern Institute: 610-647-0330

**PHOENIXVILLE**
Chester Counseling Center: 610-933-8880

**TOUGHKENAMON**
Bowling Green: 610-268-3588

**WEST CHESTER**
Gaudenzia Outpatient: 610-429-1414
Gaudenzia Kindred House (women with children): 610-399-6571
Gaudenzia House West Chester: 610-399-6929

Other Drug and Alcohol Resources
Al-Anon/Alateen/ACOA (Intergroup): 215-222-5244
Alcoholics Anonymous (Intergroup): 215-923-7900
Bilingual Parent Helpline (for parents whose children abuse drugs or alcohol): 855-378-4373
Chester County Dept. of Drug and Alcohol Services: 610-344-6620
Double Trouble (drug/alcohol and mental health support group): 610-429-1702
Nar-Anon (24-hour hotline): 215-629-6757
Narcotics Anonymous (Regional Office): 215-755-8200
Daemion Counseling Center (Drug and Alcohol evaluations and counseling): 610-647-1431 or www.daemioncounseling.org

Mental Health Treatment Providers:

**COUNTYWIDE**
Crisis Intervention (24 hrs/7days): 610-918-2100 or 877-918-2100

**COATESVILLE**
Coatesville Guidance Resource Center (children only): 610-383-5635
Coatesville VA Medical Center (veterans only): 610-384-7711, ext. 2911
Human Services, Inc. (adults only): 610-380-9982

**DOWNINGTOWN**
Human Services, Inc. (children and adults): 610-873-1010

**EXTON**
Holcomb Behavioral Health (children/adults): 610-363-1488
American Day Treatment Center: 888-227-3898

**KENNEDD SQUARE**
Holcomb Behavioral Health (children’s program): 610-388-7400

**OXFORD**
Human Services, Inc.: 610-932-8557

**PHOENIXVILLE**
Community Services of Devereux (children only): 610-933-8110
Fellowship Health Resources: 610-415-9301

**SPRING CITY**
Creative Health Systems Inc. (adults and children): 610-948-6490

**WEST CHESTER**
Human Services, Inc. (adults only): 610-430-6141

Other Mental Health Resources
APPRISE/Behavioral Health Connection (mental health assistance for seniors): 800-783-7067
Chester County Dept. of Mental Health/Intellectual and Developmental Disabilities: 610-344-6285
Community Crossroads Drop-In Center: 610-429-1702
Compeer, Inc.: 610-436-4445
Cornerstone Clubhouse: 610-935-2290
Warm Line (for non-emergency mental health calls): 866-846-2722
Holcomb Behavioral Health (residential program): 610-363-1488
National Alliance for the Mentally Ill Helpline (Chester County Chapter): 610-430-0177
National Alliance for the Mentally Ill (Chester County Office): 484-947-5643
Stepping Stones Clubhouse (referral required): 610-384-6059
Health and Medical Services in Chester County

Free or Low Cost Dental Providers:

**COUNTY WIDE**

Chester County Community Dental (Serves all of Chester County): 610-383-3888

Chester County Health Dept. Dental Referral Line (for low-cost dental care): 610-344-4452

Community Volunteers in Medicine (Serves uninsured working people who live or work in Chester County): 610-836-5990

Dental Lifeline Network: 800-716-8721 or [www.dentallifeline.org](http://www.dentallifeline.org)

PA Dental Association Senior Dental Care Program (reduced fees to seniors): 800-716-8721 or [www.padental.org](http://www.padental.org)

**BERWYN**

Children’s Dental Clinic: 610-240-1213

**PHOENIXVILLE**

Phoenixville Healthcare Access Dental Program (for uninsured or underinsured residents of the Phoenixville area): 877-765-0477

Free or Low Cost Health Providers:

**COUNTY WIDE**

Chester County Health Department: 610-344-6225

Chester County Health Department (immunizations): 610-344-6252

Chester County Health Dept. Sexually Transmitted Disease Clinic (free, anonymous testing for HIV and Sexually Transmitted Diseases): 610-344-6452

Community Volunteers in Medicine (Serves uninsured working people who live or work in Chester County): 610-836-5990

**AVONDALE**

Planned Parenthood of Chester County: 610-268-8848

**COATESVILLE**

Chester County Women’s Services (pregnancy care medical center): 610-383-0930

ChesPenn Health Center (Serves all of Chester County regardless of ability to pay): 610-380-4660

Planned Parenthood of Chester County: 610-383-5911

WIC (Women, Infants, Children) Program: 610-383-3824

**KENNETT SQUARE**

Project SALUD (nurse managed health care center; Spanish spoken): 610-444-5278

**PHOENIXVILLE**

Phoenixville Health Care Access Vision Program (for eligible Phoenixville area residents only): 877-765-0477

The Clinic (Serves only the areas surrounding Phoenixville and Paoli Hospitals. Services cost what patients can afford to pay. Must have no insurance, Medicare or Medicaid): 610-935-1134

**TOUGHKENAMON**

WIC (Women, Infants, Children) Program: 610-268-5153

**WEST CHESTER**

Chester County Women’s Services (pregnancy care medical center): 610-918-7088

Nurse-Family Partnership (Prenatal and infancy program for 1st time mothers - Serves all of Chester County): 610-344-6459

Planned Parenthood of Chester County: 610-692-1770

St. Agnes Nursing Center (offers basic health care): 610-696-1972

WIC (Women, Infants, Children) Program: 610-344-6240
Medical Insurance and Prescription Assistance Programs in Chester County

Medical Insurance Assistance:

STATE WIDE

PA Health Insurance Marketplace
(Affordable Care Act Health Insurance Exchange):
800-318-2596 / TTY 855-889-4325
www.healthcare.gov

CHIP (PA Children’s Health Insurance Program):
800-986-5437 or www.chipcoverspakids.com

PA Health Law Project: 800-274-3258

COUNTY-WIDE

Physical Health:
Chester County Assistance Office (Medicaid): 610-466-1000 or 888-814-4698 or www.compass.state.pa.us
AmeriChoice of PA: 800-414-9025
APPRISE (Health Insurance Counseling for Seniors): 610-344-5004 or 800-783-7067 (toll free)
Coventry Cares: 866-903-0748 or www.mycoventrycares.com
Health Partners of Philadelphia: 800-553-0784
Keystone Mercy Health Plan: 800-521-6007

Behavioral Health:
Community Care Behavioral Health (Mental Health Services for Medicaid recipients): 866-622-4228

MATERNAL & CHILD HEALTH CONSORTIUM
(Assists uninsured adults, children and infants to enroll in subsidized health insurance):
Coatesville Office: 610-383-0630
Kennett Square Office: 610-444-4002
Oxford Office: 610-932-8557
Phoenixville Office: 610-917-1360
West Chester Office: 610-696-5122

Prescription Expense Assistance:

STATE WIDE

PACE/PACENET (Serves Seniors only): 800-225-7223
PA Partnership for Prescription Assistance: 888-477-2669 or www.pparx.org
PA Patient Assistance Program Clearinghouse (Serves the uninsured, under-insured – No PACE or Medicaid Coverage): 800-955-0989
Special Pharmaceutical Benefits Program: 800-922-9384
www.needymeds.org (prescription assistance programs through pharmaceutical companies for free/low cost health clients)
www.GoodRx.com – Compares prescription drug prices and offers discount coupons up to 80% off

COUNTY-WIDE

Community Volunteers in Medicine (serves uninsured working people who live or work in Chester County): 610-836-5990

COATESVILLE
The Salvation Army: 610-384-2954

KENNETT SQUARE
Kennett Area Community Service: 610-925-3556
La Comunidad Hispana: 610-444-4545

OXFORD
Oxford Area Neighborhood Services: 610-932-8557

PHOENIXVILLE
Health Care Access (Formerly the Phoenixville Healthcare Access Foundation) -Connects uninsured or underinsured residents of the Greater Phoenixville area with dental, vision, prescription, mammogram, and emergency orthopedic services: 610-935-3165 or www.phcafoundation.org.

WEST CHESTER
The Salvation Army: 610-696-8746
Transportation Resources in Chester County

Chester County Ride Guide (Online information on bus, train, taxi, and paratransit transportation): www.chescorideguide.org

PUBLIC BUS SERVICES

Krapf Coaches: 610-431-1500 or www.krapfbus.com
Route A (Serving Coatesville, Thorndale, Downingtown, Exton, and West Chester)

Transportation Management Association of Chester County (TMACC) (helps plan trips on Chester County public transit): 877-612-1359 or www.tmacc.org

Beeline Bus (serving Coatesville, Downingtown, and Exton areas to the Great Valley Corporate Center)
Coatesville Link (serving Parkesburg, Sadsburyville, South Coatesville, Coatesville, and West Brandywine)
SCCOOT (serving Oxford, West Grove, Avondale, Kennett Square, Longwood, West Chester)

SEPTA (helps plan trips on SEPTA public transit): 215-580-7800 or www.septa.org

SEPTA offers a variety of routes serving various parts of Chester County. Individual Route schedules can be found at the website or mailed to clients by request by contacting the phone number listed above.

TAXI SERVICES

Mid-Atlantic Express Cab (Chester County): 610-431-2424
Great Valley Cab Company (serves Frazer/Malvern Area): 610-240-7942
Pottstown Cab (Serves Phoenixville, Spring City, and Pottstown Areas): 610-327-1111
Rainbow Cab (Serves West Chester Area): 610-696-6060
A2Z Airport Shuttle 610-644-5858 or www.a2zairport.com
On Time Car Services (Exton, Malvern, West Chester): 610-647-1354

- Cab Service is not available in all areas of Chester County. You should call at least one business day in advance to inquire about availability and price.

TRAIN SERVICES

SEPTA Regional Rail: 215-580-7800 or www.septa.org
Amtrak: 800-872-7245 or www.amtrak.com

Call or check the website for destinations, schedules and price information.

CHESTER COUNTY PARATRANSIT SYSTEM

Medical Assistance Transportation Program (MATP): 484-696-3854/877-873-8415 (toll free) or www.riderover.com
Aging Shared Ride for Seniors (Rover CT): 610-594-3911 or 877-873-8415 (toll free)
Persons with Disabilities Transportation Program (Rover CT): 610-594-3911 or 877-873-8415 (toll free)

*SEPTA and TMACC offer ADA services for eligible riders. Please call for more details.

VOLUNTEER BASED TRANSPORTATION:

Neighbors in Action (Volunteer transportation for residents of Southern Chester County for a nominal fee): 610-444-4819
Kennett Area Community Service (serves Kennett Square area): 610-444-4143
PA CareerLink® - Chester County and United Way
Financial Stability Center
479 Thomas Jones Way, Suite 500
Exton, PA, 19341
CareerLink: 610-280-1010
https://www.cwds.state.pa.us/
Financial Stability Center: 610-280-1023
*Provides employment, financial counseling, and training, and educational services for all Chester County residents

The Employment, Advancement and Retention Network (EARN) Center
479 Thomas Jones Way, Suite 500
Exton, PA, 19341
610-280-1046
*Only serves eligible DPW clients. Call for eligibility requirements

Opportunities Industrialization Center, Inc. (OIC)
790 East Market Street
West Chester, PA, 19382
610-692-2344
*Provides job readiness, nursing assistant, and child care worker training programs

Opportunities Industrialization Center, Inc. (OIC)
Franklin Commons 400 Franklin Avenue Suite 124
Phoenixville, PA 19460
610-917-2344
*Offers GED testing, civics and citizenship classes

Practical Nursing Program
443 Boot Road
Downingtown, PA, 19335
484-593-5950
www.chestercountynursing.org

Office of Vocational Rehabilitation (OVR)
1875 New Hope Street
Norristown, PA, 19401-3141
800-221-1042 (toll free)
484-250-4357 (TTY)
*Provides vocational rehabilitation services to help persons with disabilities prepare for, obtain, or maintain employment

The HOOD (House of Original Dreams)
A Partnership for Youth Employment
Oaklands Corporate Center
497 Thomas Jones Way, Suite 350
Exton, PA 19341
610-280-1060
www.thehoodonline.org
*Serves out of school youth ages 16-21

Charles A. Melton Arts & Education Center
501 East Miner Street
West Chester, PA, 19381
(610) 692-9290
*Provides adult and youth educational programs

Life Transforming Ministries
643 East Lincoln Highway
Coatesville, PA, 19320
610-384-5393
http://www.quietrevolution.org/
*Provides an employment skills training program

Wings for Success
490 Lancaster Avenue
P.O. Box 1184
Frazer, PA 19355
610-644-6323
http://www.wingsforsuccess.org
*Provides women work-appropriate clothing for job interviews and employment
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<th>COUNTYWIDE</th>
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<td>Chester County Food Bank:</td>
<td>610-873-6000</td>
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| ATGLEN                       |                         |                  |
| Freedom Life Christian Center: | 610-593-5959            |                  |

| AVONDALE                     |                         |                  |
| St. Rocco Center:            | 610-268-3365            |                  |

| BERWYN                       |                         |                  |
| Great Valley Food Cupboard:  | 610-688-5445            |                  |
| Trinity Presbyterian Food Bank: | 610-644-0932            |                  |

| COATESVILLE                  |                         |                  |
| Coatesville Community Food Co-op: | 610-384-1344          |                  |
| CYWA:                        | 610-384-9591            |                  |
| Holy Tabernacle Church of God: | 610-383-1350            |                  |
| Jubilee Evangelistic Ministries: | 610-380-9601            |                  |
| The Salvation Army:          | 610-384-2954            |                  |

| DOWNINGTOWN/EXTON/LIONVILLE  |                         |                  |
| Lord’s Pantry of Downingtown: | 610-873-1149            |                  |

| FRAZER                       |                         |                  |
| People’s Pantry at Church Road: | 610-648-0707            |                  |

| GLENMOORE/HONEY BROOK/ELVERSON|                         |                  |
| The Salvation Army Service Unit: | 610-383-0868            |                  |
| The Blessing House:           | 610-273-0303 or 484-889-1551 |                  |

| KENNETT SQUARE               |                         |                  |
| Kennett Area Community Services: | 610-925-3556            |                  |
| Pathstone:                   | 610-925-5600            |                  |

| NORTH COVENTRY               |                         |                  |
| North Coventry Food Pantry:  | 610-326-5659            |                  |

| OCTORARA/PARKESBURG          |                         |                  |
| Octorara Area Food Bank:     | 610-857-4000            | (open Tuesday and Wednesday) |

| OXFORD                       |                         |                  |
| Oxford Neighborhood Services Center: | 610-869-8557          |                  |
| Oxford Church of God:        | 443-553-5587            |                  |

| PAOLI                        |                         |                  |
| Church of the Good Samaritan: | 610-644-4040            |                  |
| Paoli Presbyterian Church:   | 610-644-8250            |                  |

| PHENIXVILLE                  |                         |                  |
| Grace Crossing Community Church: | 610-933-4352            |                  |
| Phoenixville Area Community Services: | 610-933-1105          |                  |
| St. Peter’s Episcopal Church: | 610-933-2195            |                  |

| SPRING CITY                  |                         |                  |
| Project Outreach Food Pantry: | 610-948-5111            |                  |
| Spring City Food Cupboard:   | 610-948-4516            |                  |

| WEST CHESTER                 |                         |                  |
| Act in Faith:                | 484-324-8492            |                  |
| West Chester Food Cupboard:  | 610-344-3175            |                  |
| The Salvation Army:          | 610-696-8746            |                  |
| St. Agnes Church Day Room:   | 610-429-0697            |                  |

| WEST GROVE                   |                         |                  |
| The Bridge Food Pantry and Clothes Closet: | 610-869-9500, ext. 1 |                  |
| Trinity Assembly of God:     | 610-692-1897            |                  |
| West Grove United Methodist Church (emergency food): | 610-869-9334 or office@westgroveumc.org |                  |
Hot Meal Programs in Chester County

SERVING ALL OF CHESTER COUNTY
Meals on Wheels of Chester County: 610-430-8500
Aid For Friends: 215-464-2224

COATESVILLE
City Gate: 610-383-6915
Coatesville Area Senior Center: 610-383-6900
Coatesville Soup Kitchen: 610-383-7070
CYWA: 610-384-9591
Holy Tabernacle Soup Kitchen: 610-383-1350
Jubilee Evangelistic Ministries: 610-380-9601

DOWNINGTOWN
Downingtown Area Senior Center: 610-269-3939

HONEYBROOK
Honeybrook Presbyterian Church: 610-273-2848

KENNETT SQUARE
His Mission: 610-444-2559
Kennett Area Senior Center: 610-444-4819

OXFORD
Oxford Area Senior Center: 610-932-5244

PHOENIXVILLE
Phoenixville Area Senior Center: 610-935-1515

WEST CHESTER
Community Dinners: 610-696-4640
Cornerstone Christian Fellowship Ministries: 610-430-3508
Safe Harbor: 610-692-6550
St. Agnes Day Room: 610-429-0697
Salvation Army: 610-696-8746
West Chester Area Senior Center: 610-431-4242

WEST GROVE
Community Café: 610-869-9334 or office@westgroveumc.org
Senior Centers:

**COATESVILLE**  
Coatesville Senior Adult Center: 610-383-6900

**DOWNINGTOWN**  
Downingtown Senior Center: 610-269-3939

**KENNETT SQUARE**  
Kennett Area Senior Center: 610-444-4819

**MALVERN**  
Great Valley Senior Center: 610-889-2121

**OXFORD**  
Oxford Senior Center: 610-932-5244

**PHOENIXVILLE**  
Phoenixville Area Adult Activity Center: 610-935-1515

**WEST CHESTER**  
West Chester Area Senior Center: 610-431-4242

Adult Day Care Centers:

**COATESVILLE**  
Loving Hands Elder Care, Inc.: 610-466-1686

**EXTON**  
Adult Care of Chester County: 610-363-8044

**HONEYBROOK**  
Tel Hai Adult Day Care: 610-273-4619

**KENNETT SQUARE**  
Adult Care of Southern Chester County: 610-444-4413

**MALVERN**  
Sarahcare Adult Day Services: 610-251-0801

Other Useful Numbers For Seniors:

ACS Home Care: 610-427-9900

AARP Malvern Chapter: 610-251-9373

AARP Phoenixville Chapter: 610-933-7728

AARP Valley Forge Chapter: 610-688-5733

AARP West Chester Chapter: 610-692-5745

APPRISE (Medicare and health insurance information): 610-344-5004

Caring Neighbors: 610-431-3953

Comfort Keepers: 610-358-1640

Chester County Department of Aging Services: 610-344-6350

Home Helpers: 610-458-7550

Home Instead Senior Care: 610-431-7877

Innovative Living: 610-280-0610

Innovations Home Care: 888-680-2484

Jennersville Regional Hospital Senior Circle: 610-869-1227

Liberty In-Home Care: 610-254-9440

Maxim Healthcare Services: 610-363-6044

Neighborhood Visiting Nurse Association: 610-696-6511

Older Adult Ministry: 610-363-8857

Parkesburg Area Senior Club: 610-857-5223

Personal Health Care, Inc.: 610-933-6130

Property Tax/Rent Rebate Taxpayer Service and Information Center: 888-222-9190 or 888-728-2937 (option 3)  
www.revenue.state.pa.us

Seniors of Honey Brook: 610-273-9979

Surrey Services for Seniors (Main Line Area): 610-647-6404

Surrey Services at the Hickman (Greater West Chester Area): 484-760-6402

Southeastern Health Services of PA: 610-269-9876

Synergy Homecare of Chester County: 610-331-8821

Upline Seniors: 610-647-9622

VNA Home Community Care Services: 610-384-4200
**Important Phone Numbers**

### Support Groups:
- Alanon/Alateen: 610-696-4216
- Alcoholics Anonymous: 215-923-7900
- American Cancer Society (services including transportation for cancer patients): 800-227-2345
- Compassionate Friends (bereaved parents): 610-933-2346
- Downs Syndrome Interest Group of Chester County: 610-889-0291
- Mother’s Against Drunk Driving: 800-948-6233
- Narcotics Anonymous: 215-629-6757
- National Alliance for the Mentally Ill: 717-238-1514
- Parents Anonymous: 610-429-0634
- Parents, Families, & Friends of Lesbians & Gays: 484-354-2448
- Parents Involved Network: 800-688-4226, ext. 513
- Parents Without Partners: 610-383-9830
- The ARC of Chester County: 610-696-8090
- Women’s Resource Center: 610-687-6391

### Hotlines and Emergency Phone #s:
- Child Line (To report child abuse statewide): 800-932-0313
- Crime Victims: 610-692-7420
- Crisis Intervention (Mental Health): 877-918-2100
- Domestic Violence: 888-711-6270
- Drug & Alcohol Information and Referral: 866-286-3767
- Elder Abuse Hotline: 800-564-7000
- Emergency Services: 911
- HIV/AIDS Hotline: 800-458-5231
- National Runaway Switchboard: 800-786-2929
- National Suicide Prevention: 800-273-8255
- Rape Crisis: 610-692-7273
- Red Cross Emergency Number for S.E. PA (open 24 hours/7 days): 215-299-4889

### Local Government Agencies and Departments:
- Chester County Adult Probation: 800-692-1100, ext. 6290
- Chester County Aging Services: 800-692-1100, ext. 6350
- Chester County CareerLink: 610-384-9393
- Chester County Commissioner’s Office: 610-344-6100
- Chester County Department of Children, Youth and Families: 610-344-5800
- Chester County Department of Drug and Alcohol Services: 610-344-5630
- Chester County Health Department: 610-344-6225
- Chester County Dept. of Human Services: 610-344-6640
- Chester County Department of Mental Health/Intellectual and Developmental Disabilities: 800-692-1100, ext. 6265
- Chester County Department of Community Development: 800-692-1100, ext. 6900
- Chester County District Attorney: 610-344-6801
- Chester County Domestic Relations: 610-344-6215
- Chester County Domestic Relations Support Hotline: 800-221-4636
- Chester County Juvenile Probation: 610-344-6295
- Chester County Library System: 610-280-2600
- Chester County Assistance Office (Welfare Office): 888-814-4698 or 610-466-1000
- Child Care Information Service (subsidized child care): 610-344-5717
- Coatesville VA Medical Center: 610-384-7711
- Public Defender of Chester County: 610-344-6940
- Social Security Administration: 888-306-3290 in West Chester or 800-772-1213 (national toll-free)

Unemployment Compensation (to file for unemployment compensation in PA): 888-313-7284 (voice), 888-334-4046 (TTY), or [www.uc.pa.gov](http://www.uc.pa.gov)
Other Helpful Phone Numbers and Websites:

American Association of Retired Persons (AARP): 888-687-2277 or www.aarp.org

Bilingual Parent Helpline (for parents whose children abuse drugs or alcohol): 855-378-4373

Chester County Government: 610-344-6000 or www.chesco.org

Chester County Public Assistance Office (Welfare Office): 888-814-4698 or 610-466-1000 or apply for assistance online at www.compass.state.pa.us

COMPASS: www.compass.state.pa.us (to apply online for welfare, medical assistance, and/or food stamps)

Chester County Department of Community Development: 610-344-6900 or http://dsf.chesco.org/ccdcd/site/default.asp

Chester County Department of Community Development CCCIMS Website: http://dsf.chesco.org/cccims/

Healthy Horizons Program: 800-872-2020

Healthy Kids Helpline: 800-986-2229

Medicare: www.medicare.gov

Medicaid: www.cms.hhs.gov

National Alliance for the Mentally Ill (NAMI): 717-238-1514 or www.nami.org/

Needy Meds: 215-625-9609 or www.needymeds.com

PACE (Seniors): 800-225-7223 or www.cms.hhs.gov/pace

PA Department of Human Services (formerly Department of Public Welfare) Helpline: 800-692-7462

PA Department of Human Services (formerly Department of Public Welfare) Website: www.dhs.state.pa.us

PA Partnership for Prescription Assistance: 888-477-2669 or www.pparxpa.org

PA Dept. of Aging: 717-783-1550 or www.aging.state.pa.us

PA Health Department: 877-724-3258 or www.dsf.health.state.pa.us

Special Kids Network Helpline (information and referral for children with special health care needs): 800-986-4550

US Department of Veterans Affairs: 800-827-1000 or www.va.gov

Welfare Fraud Line (to confidentially report welfare fraud): 800-932-0582 or www.oig.state.pa.us